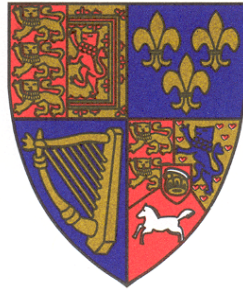


# King George County, Virginia



**General Manager's Office**  
9207 Kings Highway  
King George, Va. 22485  
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**JONATHON WEAKLEY**  
**GENERAL MANAGER**

June 11, 2021

Dear King George County Service Authority Customer,

Last year, in response to the COVID pandemic, the Service Authority Board of Directors approved a new regulation involving utility service disconnections and late fees. Essentially, the new policy established that during a local declared emergency such as COVID, the Service Authority would refrain from disconnecting utility service and would also waive any late fees or penalties.

However, once the local declared emergency is lifted, the policy authorizes the Service Authority to return to disconnecting utility service for non-payment as well as assess any late fees or penalties.

Therefore, please note that starting on July 1, 2021, the Service Authority will resume with utility service disconnections and apply any appropriate late fees or penalties. Should customers have any questions regarding disconnections or late fees, please feel free to contact our office at (540) 775-2746.