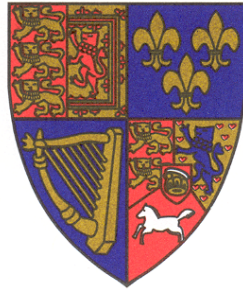


King George County, Virginia



General Manager's Office
9207 Kings Highway
King George, Va. 22485
Telephone: (540) 775-2746
Fax: (540) 775-5560

JONATHON WEAKLEY
GENERAL MANAGER

March 16, 2020

Dear King George County Service Authority Customer,

To better serve you, we are pleased to announce that we have upgraded our utility billing software used to service the customers of King George County Service Authority to MuniBilling.

You will receive your first bill from MuniBilling in May.

On your first bill, you will receive information on how to connect to the new customer portal. You will be provided your new account number, the customer portal URL and a unique access code to setup your account. On the customer portal, you will be able to make a one-time payment, setup autopay, select your bill delivery method (mail, email or both), review your bill and payment history and contact customer service.

Payments may be made by check or online.

Online payments can be made by using the following temporary link until you receive your first bill in May: <https://kinggeorgeco.secure.munibilling.com/findmyaccount>

Payments made by check use the below remittance address:

MuniBilling
415 Pisgah Church Rd
Suite 374
Greensboro, NC 27455

If you have any questions regarding your bill, please call (877) 210-9274 or email kinggeorge@munibilling.com.

On behalf of King George County Service Authority and MuniBilling, thank you for being a valued customer.