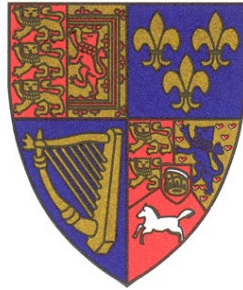


# King George County, Virginia



**General Manager's Office**  
9207 Kings Highway  
King George, Va. 22485  
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**JONATHON WEAKLEY**  
**GENERAL MANAGER**

**DATE:** April 21, 2020

**FROM:** Jonathon Weakley, General Manager, KGCSA

**SUBJECT: Utility Bill Payment Options**

King George County Service Authority recently approved using a 3<sup>rd</sup> party vendor for utility billing services. As part of that service, King George County Service Authority pays a monthly fee to allow for our customers to pay their utility bill online. There are several ways a customer can pay their utility bill. Some payment options require a convenience fee and other payment options do not require a convenience fee. Customers who have paid by credit card using our prior billing service were already paying a convenience fee of 3.5% online or 3.0% in person at the Treasurer's Office. Below are the following payment options and the associated fees per payment option.

1. Pay by mailing check – only requires cost of postage stamp  
**Munibilling**  
**Full Service East Coast**  
**P.O. Box 603557**  
**Charlotte, NC 28260**
2. Pay utility bill using online banking – no cost unless your bank charges for online banking.
3. Pay by e-check - \$0.60 convenience fee
4. Pay by phone using credit card – following fee structure applies per payment range.

**Utility Bill Payments Made Online By Credit Card:**

\$0.01- \$50.00 will pay a \$1.49 convenience fee  
\$50.01 - \$100.00 will pay a \$2.94 convenience fee  
\$100.01 - \$150.00 will pay a \$4.39 convenience fee  
\$150.01 - \$200.00 will pay a \$5.84 convenience fee  
\$200.01 - \$5,000.00 will pay a 2.99% convenience fee

**Munibilling Customer Service Number: 1-877-210-9274**

**Munibilling Customer Service Email: [kinggeorge@munibilling.com](mailto:kinggeorge@munibilling.com)**